

Emergency Medical Services PARTICIPANTS



Commissioners of Caroline County
Department of Emergency Services

Federsburg Volunteer Fire Co., Inc.

Preston Volunteer Fire Co., Inc.

Denton Volunteer Fire Co., Inc.

Ridgely Volunteer Fire Dept., Inc.

Marydel Volunteer Fire Co., Inc.

Greensboro Volunteer Fire Co., Inc.

Goldsboro Volunteer Fire Co., Inc.

Queen Anne - Hillsboro Volunteer Fire Co., Inc.



Enrollment in the Ambulance Subscription Plan also gives back to the community - funds are used to support Caroline's emergency service providers.



BECOME A VOLUNTEER MEMBER

If your neighbor's child was injured and needed help, wouldn't you want to do more than watch?

Of course you would, and we'd like to offer a suggestion. Become a volunteer member.

It's a great way to do something for your community and yourself. But to be a volunteer member, you'll need more than just a desire to help people. You'll also need courage and dedication, enthusiasm and a willingness to learn new skills and face new challenges.

If you think you qualify for this kind of job and would like to make a positive impact on your community, contact your local Fire Company.



Follow the Caroline County Department of Emergency Services on Facebook for the latest updates on what is happening in your community.

For more information, please visit us online at CarolineDES.org or call 410-479-8140.



CAROLINE COUNTY EMERGENCY MEDICAL SERVICES

2026

AMBULANCE SUBSCRIPTION PLAN



Proudly Serving the Citizens of Caroline County, Maryland



Count on us when it counts the most...



CAROLINE COUNTY EMERGENCY MEDICAL SERVICES

P.O. Box 459, Denton, MD 21629

Information Calls Only: Caroline County DES 410-479-8140

Visit us online at CarolineDES.org

2026 Subscription Plan RATES

2026 Emergency Medical Services Annual Ambulance Subscription Plan

Your subscription covers all of your out of pocket costs associated with 911 emergency medical service treatment and transport.

Individual:	\$25
Family of 2:	\$45
Family of 3 or More:	\$75
Business Plans:	
• Up to 10 Employees:	\$100
• 11-25 Employees:	\$150
• More than 25 Employees:	\$200

As a subscriber, you will benefit from no out-of-pocket costs!

PLAN DETAILS

1. Plan period 5/01/2026 - 4/30/2027.
2. Subscription covers only those ambulances in the CCEMS network.
3. This subscription covers family members that are living at the residence listed on the subscription card.
4. The subscription covers emergency transportation to the closest appropriate hospital. Unfortunately, this subscription does not cover interfacility transfers or transport to a residence.
5. Whenever it is applicable, we will bill your Medicare and/or private insurance companies. Any unpaid balances will be waived in lieu of your subscription.
6. If the family members listed on your subscription card change, you must notify CCEMS (410-479-8140) for coverage.
7. Business Plan: Coverage is limited to employees who are at work.



FREQUENTLY ASKED QUESTIONS

Q. What is Third Party Billing?

A. Third Party Billing is a program that provides reimbursement for hospitals, physicians and ambulance services. The reimbursement is based on services rendered to patients either in the hospital, or before the patient reaches the hospital. In some cases, insurance companies and government programs such as Medicare may reimburse some portion of the ambulance charge.

Q. Why should I be a subscriber if I have Medicare or other insurance?

A. Your subscription assures that you will not receive any additional bills for emergency service regardless of your insurance coverage.

Medicare and most insurance plans will not cover 100% of the bills incurred for ambulance service. Every time you use the ambulance, EMS will submit a bill to your insurance company. If your insurance reimburses EMS any portion of the bill, we accept it as payment in full. However, if the insurance company denies the claim, you will NOT be charged anything further.



ENROLL ONLINE!

Sign up at CarolineDES.org

Q. What can I expect as an average bill if I don't subscribe?

A. Basic Life Support calls average \$570.
Advanced Life Support calls average \$670.